

Demand Side Grid Support (DSGS) for Direct Participants



California
**DEMAND SIDE
GRID SUPPORT**

Earn incentives for joining us to help prevent power outages this summer!



What is DSGS?

The California Energy Commission (CEC) DSGS program offers incentives to electric customers that support the state's grid during high grid stress and emergencies from May 1st through October 31st. You will earn **\$2 per kilowatt-hour (kWh) of load reduction**. Participants with backup generators will receive an additional standby payment of \$0.25 per kWh of potential load reduction on standby for each hour any of your backup generators are not dispatched.¹ Additional incentives may be available, please click [here](#) for more information.

How do I enroll?

You can enroll in DSGS directly with the CEC under Incentive [Option 1](#) if enrollment through your utility or energy provider is not available.

To enroll directly with the CEC, complete the following application steps:

1. If you're a customer of a publicly-owned utility (POU), obtain a written statement from your POU stating that the POU does not object to you enrolling directly in the DSGS Program.
2. Download and complete the [DSGS Direct Participant Application form](#).
3. Upload the form, along with all necessary attachments, [here](#).

4. The CEC will work with your energy service provider to confirm eligibility.

You can also enroll through a [DSGS provider](#). Please visit our [FAQ](#) for a list of current providers.

Am I eligible?

You are eligible to participate in Option 1 of DSGS if you are:

- A customer of a Publicly-Owned Utility (POU) or a Federal Power Marketing Administration (FPMA), **or**
- A customer² of a Community Choice Aggregator (CCA), energy service provider, or electrical corporation **AND**
 - Participating with backup generator(s), or
 - A water agency, which includes water utilities, wastewater facilities, and irrigation districts.

A participant is not eligible to participate in DSGS if the participant's resource is enrolled in the Emergency Load Reduction Program or Base Interruptible Program.

Please visit our [FAQ](#) and [Participant Enrollment page](#) for more information, or to sign up!



Program Eligibility

- Customers of POU's or FPMAs, or
- Customers of CCAs or energy service provider, or electrical corporation **AND**
 - Participating with backup generator(s), or
 - A water agency, which includes water utilities, wastewater facilities, and irrigation districts.

Money Earned

\$2.00 per kWh

of verified incremental load reduced during DSGS events

\$0.25 per kWh

of potential load reduction on standby for each hour our backup generator is not dispatched¹

Event Notifications

You will receive event notifications via email and, if you choose, text (SMS) in response to Energy Emergency Alert (EEA) Watch, EEA-1, EEA-2, or EEA-3 notices issued by any California balancing authority. Dispatch periods can occur May 1st to October 31st from 3:00 p.m. to 10:00 p.m. timeframe, but actual times may vary depending on grid conditions.

Questions?



Online FAQ

<https://dsqs.olivineinc.com/faq/>



Email

dsqs-support@olivineinc.com



Phone

(866) 208-6352

¹ Participants enrolled in Option 1: Standby and Energy Payment [may dispatch combustion resources during an Energy Emergency Alert \(EEA\) level of EEA 2 or higher](#) if the Governor issues an emergency proclamation. Participants may only dispatch at a lower EEA level (EEA Watch or EEA 1) if explicitly authorized by the Governor Emergency Proclamation. Participation in the program does not waive any air or operation permit requirements. Participants that receive a [controllable generation incentive](#) may not dispatch at an EEA level lower than EEA 2, regardless of any emergency proclamation. DSGS providers and direct participants will be notified of any change in the EEA level at which combustion resources may be dispatched. Participants utilizing combustion resources must submit reports to CARB on the use of their backup generation as a precondition to receiving incentive payments.

² Non-residential customers can enroll in Option 1 with a DSGS Provider or directly with the CEC. Residential customers can only enroll in option 1 through a DSGS Provider.