

# Demand Side Grid Support (DSGS) for Direct Participants



California  
**DEMAND SIDE  
GRID SUPPORT**

*Earn incentives for joining us to help prevent power outages this summer!*



## What is DSGS?

The California Energy Commission (CEC) DSGS program offers incentives to electric customers that support the state's grid during high grid stress and emergencies from May 1<sup>st</sup> through October 31<sup>st</sup>. You will earn **\$2 per kilowatt-hour (kWh) of load reduction**. Participants with backup generators that provide a standby commitment will receive an additional standby payment of \$0.25 per kWh of potential load reduction on standby for each event hour any of your backup generators are not dispatched.<sup>1</sup> Additional incentives may be available, please click [here](#) for more information.

## How do I enroll?

You can enroll in DSGS directly with the CEC under Incentive [Option 1](#) if you are a non-residential customer and enrollment through your utility or energy provider is not available.

To enroll directly with the CEC, complete the following application steps:

1. If you're a customer of a publicly-owned utility (POU), obtain a written statement from your POU stating that the POU does not object to you enrolling directly in the DSGS Program.
2. Download and complete the [DSGS Direct Participant Application form](#).
3. Upload the form, along with all necessary attachments, [here](#).
4. The CEC will work with your load serving entity to confirm eligibility.

You can also enroll through a [DSGS provider](#). Please visit our [FAQ](#) for a list of current providers.

## Am I eligible?

You are eligible to participate in Option 1 of DSGS if you are:

- A customer of a Publicly-Owned Utility (POU), a Federal Power Marketing Administration (FPMA), or a tribal utility **OR**
- A customer<sup>2</sup> of a Community Choice Aggregator (CCA), energy service provider, or electrical corporation **AND**
  - Participating with backup generator(s), or
  - A water agency, which includes water utilities, wastewater facilities, and irrigation districts

A participant is not eligible to participate in DSGS if the participant's resource is:

- Enrolled in the Emergency Load Reduction Program or Base Interruptible Program
- Receiving payment or accounting for the same reduction in use of electricity, including energy export, through any other utility, Community Choice Aggregator (CCA), or state program, except critical peak pricing rate plans
- A cogeneration facility with a Power Purchase Agreement (PPA)

Please visit our [FAQ](#) and [Enrollment](#) page for more information, or to sign up!



## Program Eligibility

- Customers of POU's or FPMAs, tribal utilities, or
- Customers of CCAs or energy service provider, or electrical corporation **AND**
  - Participating with backup generator(s), or
  - A water agency, which includes water utilities, wastewater facilities, and irrigation districts.

## Money Earned

**\$2.00 per kWh**

of verified incremental load reduced during DSGS events

**\$0.25 per kWh**

of potential load reduction on standby for each hour your backup generator is not dispatched<sup>1</sup>

## Event Notifications

You will receive event notifications via email and, if you choose, text (SMS) in response to Energy Emergency Alert (EEA) Watch, EEA-1, EEA-2, or EEA-3 notices issued by any applicable California balancing authority. Dispatch periods can occur May 1<sup>st</sup> to October 31<sup>st</sup>. Dispatch periods are not anticipated to take place outside of the 3:00 p.m. to 10:00 p.m. timeframe, but actual times may vary depending on grid conditions.

## Questions?



Online FAQ

<https://dsqs.olivineinc.com/faq/>



Email

[dsqs-support@olivineinc.com](mailto:dsqs-support@olivineinc.com)



Phone

**(866) 208-6352**

<sup>1</sup> Participants enrolled in Option 1: Standby and Energy Payment may dispatch combustion resources during an Energy Emergency Alert (EEA) level of EEA 2 or higher if the Governor issues an Executive Order. Participants may only dispatch at a lower EEA level (EEA Watch or EEA 1) if explicitly authorized by the Governor's Executive Order. Participants that receive a controllable generation incentive may not dispatch at an EEA level lower than EEA 2, regardless of any Executive Order. Participation in the program does not waive any air or operation permit requirements.

Participants that receive a controllable generation incentive may not dispatch at an EEA level lower than EEA 2, regardless of any emergency proclamation. DSGS providers and direct participants will be notified of any change in the EEA level at which combustion resources may be dispatched. Participants utilizing combustion resources must submit reports to CARB on the use of their backup generation as a precondition to receiving incentive payments.

<sup>2</sup> Non-residential customers can enroll in Option 1 with a DSGS Provider or directly with the CEC. Residential customers can only enroll in Option 1 through a DSGS Provider if they meet the eligibility criteria.